



## LAND ESCAPES INC. HOLIDAY LIGHT & DECOR WARRANTY



Congratulations on purchasing new holiday lights or seasonal décor from Land Escapes! We offer a limited warranty on most of our lights and outdoor décor to ensure you can enjoy them for years to come! Please retain this warranty for reference should you need it in the future. Warranty coverage and limitations are as follows....

**\* MOST NEW LED LIGHTS AND LIGHTED OUTDOOR DECOR** (MUST be listed with the "HBL2" code on your invoice):

**3 year manufacturer's warranty** (From date of installation)

**Products may include:** 5mm, M8 or C6 strings of lights, C7/C9 light bulbs, Lightlinks, outdoor garland or wreaths, 3D Starbursts or Starlight Clusters, 3mm Rice lights, Twig Lights, Light Bursts, etc.

**Coverage:** Lights or lighted décor that fails during the first 3 seasons\* of use.

**Labor:** No charge during 1<sup>st</sup> season. All following seasons will be invoiced based on current labor rates.

**\* NEW INCANDESCENT LIGHTS AND LIGHTED OUTDOOR DÉCOR** (NOT listed with "HBL2" code on invoice):

**30 day replacement warranty ONLY** (From date of installation)

**Products may include:** Incandescent mini lights, C7/C9 bulbs, all other outside lighted décor such as garlands, wreaths, etc.

**Coverage:** Incandescent lights or lighted décor that fails within the first 30 days of installation.

**Labor:** No charge during 1<sup>st</sup> season. All following seasons will be invoiced based on current labor rates.

**\* ALL OTHER NEW LIGHTS OR DÉCOR:** (All other items NOT listed with the "HBL2" code on your invoice):

**30 day replacement warranty ONLY** (From date of installation)

**Coverage:** All NON-HBL2 lights or other décor that fails within the first 30 days of installation.

**Labor:** No charge during 1<sup>st</sup> season. All following seasons will be invoiced based on current labor rates.

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**Warranty LIMITATIONS for ALL holiday & seasonal décor:**

"Failure" is defined as any item that stops working with normal use.

"Season" is defined as 3 consecutive months maximum.

"Labor" is defined as any time spent by by a Land Escapes employee repairing or replacing warranted products.

Land Escapes ensures all lights and décor items are in good, working condition at time of installation. If any item fails under normal use, it will be replaced under Land Escapes warranty. If warranted item is out of stock, a credit will be applied to your account for future replacement or a refund will be issued if the item has been discontinued or restock is uncertain.

Land Escapes warranty is VOID when lights or décor items fail due to physical damages caused by animals, extreme weather, wires, cords or other parts cut or severed, items submerged in water, dropping or other impact resulting in breakage or cracks, damage due to faulty electrical outlets (melted, burned, circuit overloading, power surge, non-GFCI outlets, etc.), corrosion or damage caused by rust, leaking batteries, and other spills, items left in use longer than one season, improper storage or handling by anyone other than a Land Escapes employees or other damage resulting in failure that occurs due to abnormal use.

Accessories needed to install lights or other décor are NOT covered by any warranty. These items may include gutter or shingle clips, hooks, extension cords, plug adapters, timers, socket cord, wire, slide plugs, stakes, removable batteries, etc.

**Land Escapes Warranties are valid ONLY for items INSTALLED and REMOVED & PACKED seasonally by Land Escapes Inc.** Items installed, removed, packed and/or stored by anyone other than a Land Escapes employee will be covered at the discretion of our suppliers, NOT by Land Escapes. This may include retail purchases or items purchased from Land Escapes but handled by the property owner or any other non-Land Escapes employee, person or contractor.

**PAST DUE INVOICES:**

Any invoice remaining UNPAID more than 60 days past the due date will automatically VOID all warranties, NO exceptions. Legal intervention may be obtained to recover costs, items may be subject to repossession and client may be responsible for all associated costs including but not limited to labor time, damages, repairs, restocking fees, attorney fees, court costs, etc.